THE COURT OF COMMON PLEAS OF PHILADELPHIA COUNTY, PENNSYLVANIA

Notice of Class Action and Proposed Settlement

You may be entitled to receive benefits under this class action settlement.

This Notice summarizes the proposed Settlement reached in a lawsuit entitled *Reese, et al. v. Teen Challenge Training Center, Inc., d/b/a Pennsylvania Adult & Teen Challenge*, No. 210400093, pending in the Court of Common Pleas of Philadelphia County, Pennsylvania ("Lawsuit"). For the precise terms and conditions of the Settlement, please see the Settlement Agreement available at www.TeenChallengeDataBreachSettlement.com, by contacting the Settlement Administrator at 866-779-6824, by accessing the Court docket in this case through the Court's system at https://fjdefile.phila.gov/efsfjd/zk_fjd_public_qry_00.zp_disclaimer.

PLEASE DO NOT TELEPHONE THE COURT OR THE COURT CLERK'S OFFICE TO INQUIRE ABOUT THIS SETTLEMENT OR THE CLAIM PROCESS.

This Notice may affect your rights—please read it carefully.

A state court authorized this Notice. This is **not** a solicitation from a lawyer.

- 1. The lawsuit alleges that on or about between July 27, 2020 and July 30, 2020, Teen Challenge Training Center, Inc., d/b/a Pennsylvania Adult & Teen Challenge ("Teen Challenge") was the victim of a cyberattack resulting in the disclosure of personal information and protected health information, including full names, Social Security Numbers, driver's license numbers, financial account information, payment card information, dates of birth, prescription information, diagnosis information, treatment information, treatment providers, health insurance information, medical information, Medicare/Medicaid ID numbers, employer identification numbers, electronic signatures, and usernames and passwords. (the "Data Breach"). Teen Challenge has denied fault or wrongdoing, maintains that it has meritorious defenses, and it was prepared to vigorously defend the lawsuit. The Settlement is not an admission of wrongdoing or an indication that Teen Challenge has violated any laws but is rather the resolution of disputed claims. Teen Challenge encourages all persons who qualify as members of the Settlement Class to participate in the Settlement.
- 2. If your information was potentially compromised in the Data Breach, you are a Settlement Class Member.
- 3. The Settlement provides that Settlement Class Members are eligible for the IDX Settlement Offering by submitting the Claim Election/Reimbursement Form by the October 10, 2023 and following the additional enrollment instructions to activate the plan as instructed.
- 4. The Settlement also provides that Settlement Class Members who spent money to recover from identity theft or the misuse of their personal health information after the Data Breach may seek reimbursement of up to \$1,500.00 for documented Economic Losses suffered as a result of the Data Breach and that have not been reimbursed by IDX or another third party. To be eligible for reimbursement, you must submit sufficient evidence of your economic loss and satisfy additional requirements. The deadline to submit a claim is October 10, 2023.
- 5. The Settlement also provides that Settlement Class Members who spent at least 1 hour of time as a result of the Data Breach may seek reimbursement of up to \$150.00 at \$25.00/hour for Lost Time related to the Data Breach. To be eligible for reimbursement, you must submit a claim showing the Lost Time is fairly traceable to the Data Breach. The deadline to submit a claim is October 10, 2023.
- 6. The total possible cash benefit for documented Economic Loss and Lost Time for all Settlement Class Members is \$400,000.00, and therefore, your cash benefit for documented Economic Loss and Lost Time may decrease depending on the total number and amount of claims filed.

YOUR LEGAL RIGHTS AND OPTIONS IN THIS SETTLEMENT		
Submit A Claim Election/Reimbursement Form Deadline: October 10, 2023	This is the only way for Settlement Class Members to enroll in the IDX Settlement Offering paid for by Teen Challenge. If you submit a Claim Election/Reimbursement Form, you will give up the right to sue Teen Challenge in a separate lawsuit about the claims this Settlement resolves.	
Submit One Or More Reimbursement Forms Deadline: October 10, 2023	This is the only way for Settlement Class Members to request reimbursement of economic losses and/or lost time related to the Data Breach. If you submit a Claim Election/Reimbursement Form, you will give up the right to sue Teen Challenge in a separate lawsuit about the claims this Settlement resolves.	
Do Nothing	Unless you exclude yourself, you are automatically part of this Settlement. If you are a Settlement Class Member and do not submit a Claim Election/Reimbursement Form, you will not receive anything from the Settlement, and you will still give up the right to	

	sue, continue to sue, or be part of another lawsuit against Teen Challenge about the legal claims resolved by this Settlement.
Exclude Yourself Deadline: September 26, 2023	You will not receive benefits from the Settlement, but you will not be bound by the terms of the Settlement, if approved by the Court.
Object Deadline: September 26, 2023	If you do not exclude yourself from the Settlement Class, you may object to the Settlement or to Class Counsel's request for fees, or the Class Representatives' requests for service awards, respectively.
Go To A Hearing On November 14, 2023	You may object to the Settlement and ask the Court for permission to speak at the Final Approval Hearing about your objection.

7. These rights and options—and the deadlines to exercise them—are explained in this Notice.

8. The Court still must decide whether to approve the Settlement. No benefits will be provided, or payments made until after the Court grants final approval of the Settlement and all appeals, if any, are resolved.

TABLE OF CONTENTS

BASIC INFORMATION	4
Why is this Notice being provided?	4
What is this lawsuit about?	4
Why is this a class action?	4
Why is there a Settlement?	4
WHO IS IN THE SETTLEMENT	4
How do I know if I am part of the Settlement?	4
What if I am not sure whether I am included in the Settlement?	4
THE SETTLEMENT BENEFITS	4
What benefits does the Settlement provide?	4
Tell me more about enrollment in the IDX plan	5
Tell me more about reimbursement of economic costs	5
Tell me more about reimbursement of lost time	5
HOW TO GET SETTLEMENT BENEFITS	5
How can I enroll in the IDX plan?	5
How do I obtain reimbursement of economic costs related to the Data Breach?	5
How do I obtain reimbursement of lost time related to the Data Breach?	6
When will I receive my reimbursement payment under the Settlement?	6
What am I giving up as part of the Settlement?	6
THE LAWYERS REPRESENTING YOU	6
Do I have a lawyer in the case?	6
How will the lawyers be paid?	6
EXCLUDING YOURSELF FROM THE SETTLEMENT	6
What does it mean to exclude myself from the Settlement?	6
If I exclude myself, can I get anything from this Settlement?	6
If I do not exclude myself, can I sue later?	7
How do I exclude myself from the Settlement?	7
OBJECTING TO THE SETTLEMENT	7
How do I object and tell the Court if I do not like the Settlement?	7
What is the difference between objecting and asking to be excluded?	7
FINAL APPROVAL HEARING	8
When and where will the Court decide whether to approve the Settlement?	8
Do I have to come to the hearing?	8
May I speak at the hearing?	8
IF YOU DO NOTHING	8
What happens if I do nothing at all?	8
GETTING MORE INFORMATION	
How do I get more information about the proposed Settlement?	8

BASIC INFORMATION

Why is this Notice being provided?

This Class Notice is provided pursuant to an order issued by the Court to inform you of the proposed Settlement and the Final Approval Hearing to be held by the Court to consider, among other things, (a) whether the Settlement is fair, reasonable and adequate and should be approved; and (b) Class Counsel's request for Class Counsel Fees and Expenses and the Class Representatives' request for service awards. This Class Notice explains the nature of the lawsuit, the general terms of the proposed Settlement (including the benefits available), and your legal rights and obligations. This Class Notice is not an expression of any opinion by the Court as to the merits of the claims or defenses asserted in the Action.

The Honorable Paula A. Patrick of the Court of Common Pleas of Philadelphia County, Pennsylvania is overseeing this action, which is known as *Reese, et al., v. Teen Challenge Training Center, Inc., d/b/a Pennsylvania Adult & Teen Challenge*, No. 210400093. The people that filed the lawsuit are called the "Plaintiffs." Teen Challenge is the "Defendant."

What is this lawsuit about?

The lawsuit alleges that on or about between July 27, 2020 and July 30, 2020, Teen Challenge was the victim of a cyberattack resulting in the disclosure of personal information and protected health information, including full names, Social Security Numbers, driver's license numbers, financial account information, payment card information, dates of birth, prescription information, diagnosis information, treatment information, treatment providers, health insurance information, medical information, Medicare/Medicaid ID numbers, employer identification numbers, electronic signatures, and usernames and passwords.

Plaintiffs claim that Teen Challenge did not adequately protect personal information, and that as a result of the Data Breach people were harmed. Teen Challenge denies any wrongdoing, and no court or other entity has made any judgment or other determination of any wrongdoing or that any law has been violated.

Why is this a class action?

In a class action, one or more people called "Class Representatives" sue on behalf of themselves and other people with similar claims. The Plaintiffs (the Class Representatives here), together with the people they represent, are called Settlement Class Members. One court resolves the issues for all Settlement Class Members, except for those people who timely exclude themselves from the Settlement Class. In this case, the Class Representatives are Kris Reese and Todd Saylor.

Why is there a Settlement?

The Court has not decided in favor of Plaintiffs or Teen Challenge. Instead, both sides agreed to a settlement. Settlement avoids the costs and uncertainty of trial and related appeals, while providing benefits to members of the Settlement Class. The Class Representatives and attorneys for the Settlement Class ("Settlement Class Counsel") believe the Settlement is in the best interests of the Settlement Class Members.

WHO IS IN THE SETTLEMENT

How do I know if I am part of the Settlement?

You are included in the Settlement Class if you are a member of the following:

All persons who:

- 1. provided personally identifiable information or protected health information to Teen Challenge;
- 2. had that information potentially compromised in the Data Breach; and
- 3. are not affiliates, legal representatives, attorneys, heirs, assigns, officers or directors, or employees of Defendant or any entity in which Defendant has a controlling interest.

What if I am not sure whether I am included in the Settlement?

If you are not sure whether you are in the Class or have any other questions about the Settlement, call the toll-free number, 866-779-6824. You also may write with questions to: TR9 Administrator, P.O. Box 990, Corte Madera, CA 94976-0990 suggested or go to www.TeenChallengeDataBreachSettlement.com.

THE SETTLEMENT BENEFITS

What benefits does the Settlement provide?

Teen Challenge will provide Settlement Class Members the following benefits under the Settlement: (1) coverage under IDX credit monitoring and identity restoration services for an additional period of three years; and (2) reimbursement of documented, unreimbursed Economic Losses up to \$1,500.00, and \$150.00 for lost time at \$25.00/hour up to 6 hours per Settlement Class Member, which are: (a) related to the Data Breach; (b) not otherwise reimbursable by IDX or another third party; (c) supported by required documentation; and (d) meet all requirements set forth in the Claim Election/Reimbursement Form and the Settlement Agreement.

4

Complete details regarding the settlement benefits are available in the Settlement Agreement, which is available at www.TeenChallengeDataBreachSettlement.com.

Tell me more about enrollment in the IDX plan.

Settlement Class Members can enroll in the following IDX credit monitoring and identity restoration plan:

Identity Theft Protection. Settlement Class Members shall have the option to sign-up for the three years of IDX services offered by the Settlement ("Settlement Offering").¹ If a Settlement Class Member elects to utilize the Settlement Offering, he or she can make that election by October 10, 2023. If a Settlement Class Member elects to receive the Settlement Offering, he or she shall receive an enrollment code and must activate the IDX plan in accordance with the instructions and by the deadline provided.

Tell me more about reimbursement of economic costs.

Reimbursement of Documented Economic Losses. Any Settlement Class Member may submit one or more Claims for reimbursement for documented Economic Losses related to the Data Breach that have not been reimbursed by IDX or other third parties, up to an aggregate total of \$1,500.00 per Settlement Class Member. Claims may be submitted electronically or in paper format.

Settlement Class Members who wish to make a timely and properly supported Claim for reimbursement of Economic Losses related to the Data Breach must provide to the Settlement Administrator the information required to evaluate the claim, including: (a) the Claimant's name and current address; (b) documentation demonstrating that they have been a victim of identity theft or the misuse of their personal health information after the Data Breach; (c) if applicable, a signed copy of IRS Form 14039 along with a statement under penalty of perjury that the form was submitted to the Internal Revenue Service; (d) the bills or invoices documenting the amount of the Claim and proof that the bills or invoices were paid; and (e) a certification that: (i) the Economic Losses claimed are fairly traceable to the Data Breach; (ii) the total amount claimed has not been reimbursed by any other person or entity; and (iii) the Economic Losses is required to establish a Claim. Economic Losses that are compensated under this Agreement are those that are reasonable and customarily incurred when responding to the type of fraud or identity theft suffered by the Settlement Class Member from the Data Breach.

Tell me more about reimbursement of lost time.

Reimbursement of Lost Time. Any Settlement Class Member may also submit one or more Claims for reimbursement for Lost Time related to the Data Breach, up to an aggregate total of \$150.00 per Settlement Class Member at \$25.00 for each full hour, up to six full hours (which does not count towards the \$1,500.00 aggregate limit for Documented Economic Loss). A Settlement Class Member may submit a Claim regardless of whether the Settlement Class Member takes advantage of the IDX Settlement Offer and regardless of whether the Settlement Class Member takes advantage of the IDX Settlement Class Member is eligible for the payment provided in this section in addition to, any payment for documented Economic Losses. A Claim for reimbursement of Lost Time must be submitted pursuant to the Claim Election/Reimbursement Form. Third-party documentation of Lost Time is not required to establish a Claim, but you must submit documentation demonstrating that you have expended time as a result of the Data Breach and certify: (a) how much time was spent; (b) why; (c) on what date(s); and (d) how it was related to the Data Breach.

HOW TO GET SETTLEMENT BENEFITS

How can I enroll in the IDX plan?

To receive the IDX Settlement Offering from Teen Challenge, Settlement Class Members must submit an Claim Election/Reimbursement Form by mail or through the Settlement Website by **October 10, 2023**. The Settlement Administrator will notify you of any deficiencies with respect to your Claim Election/Reimbursement Form, and you will have 30 days after such Notice is sent to correct those deficiencies. The Settlement Administrator will then issue a final decision on your entitlement to the IDX plan.

An Claim Election/Reimbursement Form is available at www.TeenChallengeDataBreachSettlement.com or by calling 866-779-6824. Claim Election/Reimbursement Forms are also available by writing to the Settlement Administrator at TR9 Administrator, P.O. Box 990, Corte Madera, CA 94976-0990.

How do I obtain reimbursement of economic costs related to the Data Breach?

For reimbursement of documented Economic Losses related to the Data Breach that have not been reimbursed, up to an aggregate total of \$1,500.00 in reimbursement per Settlement Class Member, you must read the instructions carefully, fill out the form completely, attach the required documentation, and either submit the form and documentation through the Settlement Website, or mail the form postmarked no later than October 10, 2023, to:

¹ <u>Credit Monitoring Provider</u>'s credit monitoring and identity restoration services include: (i) credit monitoring, (ii) dark web monitoring, (iii) identity theft insurance with coverage up to \$1,000,000, and (iii) fully managed identity recovery.

TR9 Administrator P.O. Box 990 Corte Madera, CA 94976-0990

If you have questions about how to file a claim, call 866-779-6824 or go to www.TeenChallengeDataBreachSettlement.com.

How do I obtain reimbursement of lost time related to the Data Breach?

For reimbursement of Lost Time related to the Data Breach, up to an aggregate total of \$150.00 in reimbursement per Settlement Class Member, you must complete and submit a Claim Election/Reimbursement Form(s) and certify: (a) how much time was spent; (b) why; (c) on what date(s); and (d) how it was related to the Data Breach. You can get the Claim Election/Reimbursement Form at www.TeenChallengeDataBreachSettlement.com or by calling 866-779-6824. You must read the instructions on the Claim Election/Reimbursement Form carefully, fill out the form completely, attach any required documentation, and either submit the form and documentation through the Settlement Website, or mail the form postmarked no later than **October 10, 2023**, to:

TR9 Administrator P.O. Box 990 Corte Madera, CA 94976-0990

If you have questions about how to file a claim, call 866-779-6824 or go to www.TeenChallengeDataBreachSettlement.com.

When will I receive my reimbursement payment under the Settlement?

If you file a timely and valid Claim Election/Reimbursement Form and submit required documentation, the Settlement Administrator will evaluate your claim to confirm your eligibility and calculate your payment amount. The Settlement Administrator will notify you of any deficiencies with respect to your claim, and you will have 30 days after such Notice is sent to correct these deficiencies. The Settlement Administrator will then issue a final decision on your claim.

Payments for valid claims will not be made until after the Settlement is finally approved and all appeals and other reviews have been exhausted.

What am I giving up as part of the Settlement?

Unless you exclude yourself, if the Settlement is approved, you cannot sue Teen Challenge or be part of any lawsuit against Teen Challenge about any of the issues in this Action. All of the decisions by the Court will bind you. The specific claims you are giving up are described in Section 8 of the Settlement Agreement. You will be releasing your claims against Teen Challenge and all related people as described in Section 8 of the Settlement Agreement.

The Settlement Agreement is available at www.TeenChallengeDataBreachSettlement.com or by calling 866-779-6824. The Settlement Agreement describes the released claims with specific descriptions, so please read it carefully. If you have any questions about what this means, you can talk to Settlement Class Counsel, or you can talk to your own lawyer at your own expense.

THE LAWYERS REPRESENTING YOU

Do I have a lawyer in the case?

Yes, you do have a lawyer in the case. The Court appointed the law firms of Cohen & Malad, LLP, Branstetter, Stranch, & Jennings, PLLC, Turke & Strauss LLP and Saltz Mongeluzzi Bendesky P.C. to represent you and the Settlement Class. These firms are called "Settlement Class Counsel." You will not be charged by these lawyers for their work on this case. If you want to be represented by your own lawyer, you may hire one <u>at your own expense</u>.

How will the lawyers be paid?

Settlement Class Counsel will ask the Court for Teen Challenge to pay for reasonable attorneys' fees and expenses, along with Class Representative service awards. The Court will decide the amount of attorneys' fees, expenses, and service awards. Any attorneys' fees and expenses approved will be paid by Teen Challenge and will not reduce the benefits provided to you or the other Settlement Class Members under the proposed Settlement.

EXCLUDING YOURSELF FROM THE SETTLEMENT

What does it mean to exclude myself from the Settlement?

If you want to keep the right to sue or continue to sue Teen Challenge about the legal claims in this case, you must take steps to exclude yourself from the Settlement Class. Excluding yourself is also called "opting out" of the Settlement.

If I exclude myself, can I get anything from this Settlement?

If you exclude yourself, you cannot get anything from the Settlement. If you exclude yourself, you may not apply for any benefits under the proposed Settlement and you cannot object to the proposed Settlement.

If I do not exclude myself, can I sue later?

If you do not exclude yourself, you cannot sue later. Unless you exclude yourself, you give up the right to sue Teen Challenge for all of the claims that this proposed Settlement resolves.

How do I exclude myself from the Settlement?

To exclude yourself from the proposed Settlement, you must timely submit, by U.S. Mail, written Notice of your intent to opt-out of the Settlement Administrator's designated address established for opt-outs. The written Notice must include your name, address and phone number, and clearly manifest your intent to be excluded from the Settlement Class in *Reese, et al., v. Teen Challenge Training Center, Inc., d/b/a Pennsylvania Adult & Teen Challenge*, No. 210400093, and must be signed by you. You can only request exclusion for yourself; you cannot request to exclude any other member of the Settlement Class. Mass opt-outs are not permitted.

To be effective, written Notice must be postmarked by September 26, 2023 and mailed to:

TR9 Administrator P.O. Box 990 Corte Madera, CA 94976-0990

You cannot ask to be excluded on the phone, by email, or on the website.

OBJECTING TO THE SETTLEMENT

How do I object and tell the Court if I do not like the Settlement?

If you are a Settlement Class Member, you can object to or comment on the Settlement, Settlement Class Counsel's request for attorneys' fees and expenses, and/or the Settlement Class Representatives' request for a service award. To object, you must state in writing that you object to the Settlement, and include the following information in your written objection:

- 1. The name of the Action;
- 2. Your full name, mailing address, telephone number, and e-mail address;
- 3. A statement of the basis on which you claim to be a Settlement Class Member;
- 4. A written statement of all grounds for your objection, accompanied by any legal support for the objection, and any evidence you wish to introduce in support of the objection;
- 5. The identity of all counsel, if any, representing you, including any former or current counsel who may claim entitlement to compensation for any reason related to the objection to the Settlement or the Fee Application;
- 6. A statement confirming whether you intend to personally appear and/or testify at the Final Approval Hearing and the identification of any counsel representing you who intends to appear at the Final Approval Hearing;
- 7. A list of any persons who will be called to testify at the Final Approval Hearing in support of the objection; and
- 8. Your signature signed under oath and penalty of perjury or, if legally incapacitated, the signature of your duly authorized representative (along with documentation setting forth such legal incapacitation and representation) (an attorney's signature is not sufficient).

Failure to include this information may be grounds for the Court to disregard your objection.

To submit an objection, send a letter to the Court by mailing it to the Court of Common Pleas of Philadelphia County Clerk, 1301 Filbert Street, Suite 310 B, Philadelphia, PA 19107. Mailed objections must be filed or postmarked on or before the Objection Deadline, which is September 26, 2023.

You also must timely submit, by U.S. Mail, your objection to the Settlement Administrator's designated address established for objections. To be effective, written Notice must be postmarked by September 26, 2023 and mailed to:

TR9 Administrator P.O. Box 990 Corte Madera, CA 94976-0990

What is the difference between objecting and asking to be excluded?

You can object to the Settlement when you wish to remain a Settlement Class Member and be subject to the Settlement but disagree with some aspect of the Settlement. An objection allows your views to be heard in Court.

Excluding yourself from the Settlement Class means that you are no longer a Settlement Class Member and do not want the Settlement to apply to you. Once you are excluded, you lose the right to receive any benefits from the Settlement or to object to any aspect of the Settlement because the case no longer affects you.

FINAL APPROVAL HEARING

When and where will the Court decide whether to approve the Settlement?

The Court will hold a Final Approval Hearing at 10:00 a.m. on November 14, 2023, at the Philadelphia County Court of Common Pleas, Room 654, City Hall, Philadelphia, Pennsylvania, 19107, or by remote videoconference. At the Final Approval Hearing, the Court will consider whether the proposed Settlement is fair, reasonable, and adequate. The Court may also consider Class Counsel's request for attorneys' fees and expenses, and the service awards. If there are objections, the Court will consider them. After the Final Approval Hearing, the Court will decide whether to approve the proposed Settlement and how much to award to Class Counsel as fees and expenses, and the service awards. You do not need to attend.

The Final Approval Hearing may be moved to a different date or time without additional Notice, so if you wish to attend, it is recommended that you periodically check www.TeenChallengeDataBreachSettlement.com and the Court docket in this case through the website https://fjdefile.phila.gov/efsfjd/zk_fjd_public_qry_00.zp_disclaimer to confirm the date of the Final Approval Hearing.

Do I have to come to the hearing?

You do not have to attend the hearing. Class Counsel will answer any questions the Court may have. However, you are welcome to attend the hearing at your own expense. If you submit a written objection, you do not have to come to the Final Approval Hearing to raise your objection. As long as you timely mailed your written objection, the Court will consider it. You also may pay your own lawyer to attend the Final Approval Hearing, but their attendance is not necessary.

May I speak at the hearing?

Yes, you may speak at the hearing. If you would like to do so, you must indicate your intent to personally appear and/or testify at the Final Approval Hearing, and identify any counsel representing you who intends to appear at the Final Approval Hearing, when providing written Notice of your objection as noted above regarding how to object to the Settlement.

IF YOU DO NOTHING

What happens if I do nothing at all?

If you are a Settlement Class Member and you do nothing, you will be legally bound by the Settlement, but you will not receive the IDX Settlement Offering, or reimbursement for Economic Losses and Lost Time related to the Data Breach. You will not be able to bring a lawsuit, continue a lawsuit, or be a part of any other lawsuit against Teen Challenge about the claims in this case.

If you would like to request benefits under the Settlement, you must follow the instructions described in the sections above.

GETTING MORE INFORMATION

How do I get more information about the proposed Settlement?

This Notice summarizes the proposed Settlement. More details are included in the Settlement Agreement. You can get a copy of the Settlement Agreement at www.TeenChallengeDataBreachSettlement.com. You also may write with questions to the Settlement Administrator at TR9 Administrator, P.O. Box 990, Corte Madera, CA 94976-0990. You can access the Claim Election/Reimbursement Form and review additional documents on the Settlement Website. You can also request to receive a Claim Election/Reimbursement Form, a copy of the Settlement Agreement, and a detailed Notice by mail by calling the toll-free number, 866-779-6824.